

Digital Services & Citizen Data

Solution Brief

Enforcement of data privacy and GDPR/privacy compliance for citizen-facing AI services. Claviger monitors citizen data access, ensures retention policies are followed, and prevents unauthorized data exposure.

Data Access Governance: Every citizen data request from city services is verified for legitimate purpose. Access to tax records, health information, and benefit status is logged and constrained by strict policies.

Retention & Deletion: Citizen data deletion requests are automatically enforced. GDPR right-to-be-forgotten requirements flow from administrative systems directly into data governance, with cryptographic proof of compliance.

Service Equity: AI systems powering citizen services (benefits calculation, permit processing, complaint routing) are monitored for equitable outcomes across neighborhoods and demographics.

